# **EPS 7000 and EPS 8000** Single and Parallel Operation

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# **Important Safety Information**

Read these instructions carefully and look at the equipment to become familiar with it before trying to install, operate, service or maintain it. The following safety messages may appear throughout this manual or on the equipment to warn of potential hazards or to call attention to information that clarifies or simplifies a procedure.



The addition of this symbol to a "Danger" or "Warning" safety message indicates that an electrical hazard exists which will result in personal injury if the instructions are not followed.



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages with this symbol to avoid possible injury or death.

# 

**DANGER** indicates a hazardous situation which, if not avoided, will result in death or serious injury.

Failure to follow these instructions will result in death or serious injury.

# 

**WARNING** indicates a hazardous situation which, if not avoided, **could result in** death or serious injury.

Failure to follow these instructions can result in death, serious injury, or equipment damage.

# 

**CAUTION** indicates a hazardous situation which, if not avoided, **could result in** minor or moderate injury.

Failure to follow these instructions can result in injury or equipment damage.

# NOTICE

**NOTICE** is used to address practices not related to physical injury. The safety alert symbol shall not be used with this type of safety message.

Failure to follow these instructions can result in equipment damage.

# **Please Note**

Electrical equipment should only be installed, operated, serviced, and maintained by qualified personnel. No responsibility is assumed by Schneider Electric for any consequences arising out of the use of this material.

A qualified person is one who has skills and knowledge related to the construction, installation, and operation of electrical equipment and has received safety training to recognize and avoid the hazards involved.

## **Safety Precautions**

# **A**DANGER

#### HAZARD OF ELECTRICAL SHOCK, EXPLOSION OR ARC FLASH

All safety instructions in this document must be read, understood and followed.

Failure to follow these instructions will result in death or serious injury.

# **A**DANGER

#### HAZARD OF ELECTRICAL SHOCK, EXPLOSION OR ARC FLASH

After the UPS system has been electrically wired, do not start up the system. Startup must only be performed by Schneider Electric.

Failure to follow these instructions will result in death or serious injury.

# **Overview**

# **Breakers in the System**

Breaker	Description
Q1	UPS input breaker: Isolates the UPS from the AC input source and provides input current protection.
Q5N	UPS/system output breaker (optional): Isolates the UPS/system from the connected load.
Q4S	Static bypass input breaker: Isolates the static switch from the AC bypass input source and provides back-feed protection.
Q2S	Wrap-around circuit breaker: Supplies the connected load via the AC bypass input source. SSC cabinet only.
Q3BP	Maintenance bypass circuit breaker (optional): Supplies the connected load via the maintenance bypass source while the UPS/SSC is being serviced.
QF1	Battery breaker: Disconnects the battery from the UPS and provides isolation and protection between the UPS and the battery system.
SQ5N	System output breaker for integrated parallel systems: Isolates the UPS/system from the connected load.
Load bank CB	Optional breaker to connect loadbank to the output.

# **User Interface**



- B. Alphanumeric display
- C. Hidden panel

#### **LED Indicators**

#### **Front Panel**



- A. Load not protected: When the LED is red, the system is in one of the following conditions:
  - The load is no longer protected following an inverter shutdown, or the opening of the UPS/system output breaker (Q5N).
  - The battery breaker (QF1) is open, and the battery power is unavailable.
- B. Operating problem: When the LED is orange, an operating problem exists. The UPS continues to protect the connected load.
- C. Batteries: When the LED is orange, the batteries support the connected load partly or completely (battery operation).
- D. Load protected: When the LED is green, the UPS supports the connected load, and the load is protected by the batteries (normal operation).

#### **Hidden Panel**



- A. Emergency shutdown: Red LED indicates that the Emergency Power Off (EPO) or Remote Emergency Power Off (REPO) has been activated.
- B. Rectifier/Charger on: Green LED indicates that the rectifier/battery charger is ON.
- C. Rectifier/Charger fault: Indicates an alarm condition within the rectifier/battery charger.
- D. Input outside tolerance: Orange LED indicates that the AC input source is outside voltage or frequency tolerance.
- E. Reserved for future use.
- F. Battery temp. outside tolerance: Orange LED indicates that the ambient temperature of the battery is too high or too low.
- G. Battery charging: Orange LED indicates that the battery is being recharged. This function is only activated by lead-acid batteries (not sealed lead-acid batteries).
- H. Inverter fault: Red LED indicates an alarm condition in the inverter.
- I. Low batt. shutdown: Orange LED indicates that the battery has reached endvoltage following a discharge and is shutting down the inverter.
- J. Inverter desynchronized: Orange LED indicates that the inverter is not synchronized with the bypass source.
- K. Transfer fault: Red LED indicates a transfer fault.
- L. Overload: Orange LED indicates an overload alarm condition.
- M. Bypass outside tolerance: Orange LED indicates that the AC bypass input source is outside voltage or frequency tolerance.

N. Maintenance position: Orange LED indicates that the breakers QF1, Q4S, Q5N, and Q3BP are set to maintenance bypass operation. The UPS is not available for load protection.

#### Keys

#### **Front Panel**



- A. Inverter on: Starts the inverter.
- B. Inverter off: Shuts down the inverter when continuously pressed for three seconds.

#### **Alphanumeric Display**



- A. LCD display: Displays general status and operating parameters of the UPS.
- B. Settings: Provides access to settings.
- C. Selection: Used for selection, negative response, or other functions depending on the displayed message. In parallel systems, this key is primarily used for selecting which UPS or static switch cabinet the display communicates with.
- D. Voltage: Provides access to voltage measurements.
- E. Current: Provides access to current measurements.
- F. Power/frequency: Provides access to power and frequency measurements.
- G. Battery: Provides access to battery measurements.
- H. Alarms: Provides access to current or stored alarms.
- I. On/Off: Reserved for future use.
- J. Confirm/Verify: Used for confirmation, positive response, or other functions depending on the displayed message.

#### **Hidden Panel**



- A. Clear fault log: Clears the alarms stored in the memory.
- B. Alarm reset: Stops the audible alarm.
- C. Battery charge cycle: Starts a battery charge cycle.

- D. Return to float voltage: Forces the rectifier/battery charger back to the float voltage level during a battery charge cycle.
- E. Security: Must be pressed simultaneously with any of the following keys. It helps guard inadvertent transfer of the load with interruption.
- F. Inverter sync/desync: (While holding the **Security** key down) forces transfer of the inverter output to desynchronize/synchronize to the AC bypass input source.
- G. Forced transfer (bypass to inverter): (While holding the **Security** key down) forces transfer of the load to the inverter output when the bypass is out of tolerance. The inverter must be on. A forced transfer requires a power interruption to the load of 0.8 seconds.
- H. Forced shutdown (inverter to bypass): (While holding the **Security** key down) stops the inverter and transfers the load to the AC bypass source even if the bypass is out of tolerance. A forced transfer requires a power interruption to the load of 0.8 seconds.

#### **Simultaneous Inverter Transfer Control Panel**

**NOTE:** This panel is only available in integrated parallel systems.



- A. Transfer enable switch: Must be pressed simultaneously with turning the transfer switch to perform a transfer.
- B. Ready to transfer LED: Green LED indicates that a simultaneous transfer can be performed.
- C. Transfer switch: (While holding the transfer enable switch down) initiates transfer to either bypass or UPS.

# **Graphical User Interface**

The Graphical User Interface functions as the monitoring program for your system. It will not be used for any control purposes.

#### **Symbols**



Circuit – Breaker



**Bypass Static Switch** 



Inverter

Rectifier/Charger



UPS



#### Single



#### Single

- A. UPS name
- B. Load Status Lamp
- C. Status window
- D. % load
- E. Backup Time (in minutes)
- F. Power path
- G. Bypass input
- H. Battery Circuit Breaker
- I. Load utility
- J. Batteries
- K. Rectifier/Charger and Inverter
- L. Bypass Static Switch

#### Parallel with Centralized Static Switch



- A. UPS
- B. Utility input
- C. Bypass input
- D. Load

#### **Integrated Parallel**



- A. UPS
- B. Utility input
- C. Bypass input
- D. Load
- E. Load bank

### **Menu Trees**

#### Alphanumeric Display Menu Tree



### **Graphical User Interface Menu Tree**



#### Parallel with Centralized Static Switch



#### **Integrated Parallel**



# **Operation Modes**

# **Normal Operation**

### Single

During normal operation, the UPS supports the critical load with conditioned power. The green line indicates the power flow from the utility/mains through the UPS system and to the load.



#### Parallel with Centralized Static Switch

During normal operation, the UPS supports the critical load with conditioned power. The green line indicates the power flow from the utility/mains through the UPS systems and the static switch cabinet to the load.



#### **Integrated Parallel**

During normal operation, the UPS supports the critical load with conditioned power. The green line indicates the power flow from the utility/mains through the UPS systems and the static switch cabinet to the load.



## **On-battery Operation**

If the AC input supply fails or goes out of tolerance, the UPS transfers to on-battery operation. During on-battery operation, battery power ensures uninterrupted support to the critical load. When the AC input supply returns, the UPS automatically returns to normal operation.

If the batteries become depleted before the AC input supply returns, the attached load is transferred to the AC bypass supply if it is available.

#### Single

The green line indicates the power flow from the batteries through the inverter and then to the load.



#### Parallel with Centralized Static Switch

The green/yellow line indicates the power flow from the batteries through the inverters and the static switch cabinet to the load. The yellow color indicates that the UPS is in battery operation.



#### **Integrated Parallel**

The green/yellow line indicates the power flow from the batteries through the inverters and the static switch cabinet to the load. The yellow color indicates that the UPS is in battery operation.



# **Static Bypass Operation**

During bypass operation, the critical load is supplied by the bypass AC input supply via the static switch.

#### Single

The green line indicates the power flow from the bypass source through the static switch and to the load.



#### Parallel with Centralized Static Switch

The green line indicates the power flow from the bypass source through the static switch and to the load.



#### **Integrated Parallel**

The green line indicates the power flow from the bypass source through the static switch and to the load.



# **Maintenance Bypass Operation**

During maintenance bypass operation, the critical load is supplied directly by the utility/mains power. The static switch cabinet and the UPS are completely isolated. Batteries are not available as an alternate power source while the UPS system is in maintenance bypass operation.

**NOTE:** In single systems, the Graphical User Interface will be off when the UPS is in Maintenance Bypass Operation.

#### Testing UPS 1 in Maintenance Bypass Operation

The green line indicates the power flow from the utility 2 supply through the Q3BP breaker and to the load.

### **A**DANGER

#### HAZARD OF ELECTRIC SHOCK, EXPLOSION OR ARC FLASH

Follow the procedure *Parallel System Shut down from Normal to Maintenance Bypass Operation, page 35* before performing maintenance on the UPS.

Failure to follow these instructions will result in death or serious injury.



#### Testing the Bypass Switch in Maintenance Bypass Operation

The green line indicates the power flow from the utility 2 supply through the Q3BP breaker and to the load.

# 

HAZARD OF ELECTRIC SHOCK, EXPLOSION OR ARC FLASH

Follow the procedure *Parallel System Shut down from Normal to Maintenance Bypass Operation, page 35* before performing maintenance on the static bypass.

Failure to follow these instructions will result in death or serious injury.



# Configuration

# **User Interface**

#### Set the Display Language and Contrast

1. On the alphanumeric display, press the **Settings** key to access the language selection menu.



- 2. The display will scroll through the list of languages. Press \* to confirm the language selection and access the contrast menu.
- 3. Press the arrow to go to the desired contrast level.
- 4. Press \* to confirm the selected contrast and return to the general status screen.

### **Graphical User Interface**

#### Access The Setup Screen

The default password is "manager".



- 1. Press the Setup button.
- 2. Double-click on the **Password** field.
- 3. Type the password navigating through the keypads.
- 4. Press the Ok button.
- 5. Press the Enter button.

#### Set up Integrated Parallel Network

**NOTE:** You must have entered the identification setup screen to continue.

**NOTE:** Each Graphical User Interface must have a unique IP address, example given for UPS1.

1. Press the **Web setup** button.



- 2. Press the Get IP adress from control panel button.
- 3. Verify that the Heartbeat box is blinking.



#### **Change Password**

**NOTE:** You must have entered the identification setup screen to continue. The password has a maximum of 20 characters, lower case. The example below shows the single module screen.

1. Press the Change Password button.



- 2. Double-click on the New Password field.
- 3. Type the password navigating through the keypads.
- 4. Press the Ok button.

- 5. Double-click on the **Confirm Password** field and type the new password once more following steps 3 and 4.
- 6. Press the Enter button.



A. Once the password is changed, a **Password Changed** confirmation indicator is displayed.

#### **Change Date and Time**

**NOTE:** You must have entered the identification setup screen to continue. The example below shows the single module screen.

1. Press the **Control Panel** button.



- 2. Double-click on the Date/Time Button.
- 3. Change the date and time.



#### **Rename UPS Units and Breakers**

NOTE: You must have entered the identification setup screen to continue.

The example below shows the single module screen. For Integrated Parallel, the labels are located on the UPS ID Setup and System ID setup screens.

Example given for UPS. The principle is the same for all UPS units and breakers.

1. Double-click on the UPS Name field.

- 2. Type the password navigating through the keypads.
- 3. Press the **Ok** button.



#### **Hide/Show Elements in a Single System**

NOTE: You must have entered the identification setup screen to continue.

The elements that have a green bar will be shown – grey elements will not be shown.

The example below shows the Q4S breaker. The principle is the same for all elements.

- Identification Setup Software Version Show CB's UPS 1 045 Input CB Q1 aker Q4S Q5N aker Q3BP QF1 Input 1 Utility Input 2 Utility 2 Input BP Maint e G
- 1. Press the Q4S button to turn it green (show) or grey (hide):

- A. Hide/show Q4S and Q1 common feed.
- B. Hide/show Q3BP and Q4S common feed.
- C. Hide/show battery temperature sensor (option).
- D. Hide/show battery backup time. The battery parameters must be set correctly.
- E. Hide/show alarm popup screen. If set to show, a popup screen will appear for every new unacknowledged alarm. You can also hide/show the alarm popup screen in the Alarm/event screen.
- F. Hide/show UPS specific alarms.
- G. Hide/show power flow color code.

#### Hide/Show Elements in a Parallel System with Centralized Static Switch

**NOTE:** You must have entered the identification setup screen to continue.

The elements that have a green bar will be shown – grey elements will not be shown.

The example below shows the Q4S breaker. The principle is the same for all elements.

1. Press the System config button.



2. Press the **Q4S** button to turn it green (show) or grey (hide):



- A. Select if Load bank circuit breaker is present.
- B. Hide/show battery backup time. The battery parameters must be set properly.
- C. Hide/show number of UPS units in the system.
- D. Hide/show Q2S connected downstream of Q4S.
- E. Hide/show Static switch, Q2S, Load bank breaker and UOB breaker status.
- F. Hide/show battery temperature sensor (option) if available.
- G. Set the type of UPS system.

#### Hide/Show Elements in an Integrated Parallel System

**NOTE:** You must have entered the setup screen to continue.

The elements that have a green bar will be shown – grey elements will not be shown.

The example below shows the Q3BP breaker. The principle is the same for all elements.

1. Press the **UPS ID Setup** button.



- A. Identify the current UPS or remote GUI.
- B. Hide/show number of UPS units in the system.
- C. Hide/show system capacity.
- D. Hide/show UPS specific alarms.
- 2. Press the System ID button.



- A. Hide/show battery temperature sensor (option) if available.
- B. Hide/show battery backup time. The battery parameters must be set properly.
- 3. Press the Q3BP button to turn it green (show) or grey (hide).



# **Operation Procedures**

# Access System Status Information from the User Interface

#### Voltage

**NOTE:** In parallel systems, bypass voltage measurements are shown in the static switch cabinet.

Press the  ${\bf V}$  key on the alphanumeric display to shift between the different voltage measurements.



1. Press V key on the alphanumeric display to access AC input phase-to-phase in VAC RMS.



2. Press **V** key on the alphanumeric display to access AC bypass input phase-toneutral in VAC RMS.



3. Press V key on the alphanumeric display to access AC bypass input phase-tophase in VAC RMS.



4. Press **V** key on the alphanumeric display to access inverter output phase-toneutral in VAC RMS.



5. Press **V** key on the alphanumeric display to access inverter output phase-tophase in VAC RMS.



6. Press **V** key on the alphanumeric display to access load phase-to-neutral in VAC RMS.



7. Press **V** key on the alphanumeric display to access load phase-to-phase in VAC RMS.

LOAD VAB VBC VCA V RMS \_\_\_\_ \_\_\_

#### Current

**NOTE:** In parallel systems, bypass current measurements are shown in the static switch cabinet.

Press the **A** key on the alphanumeric display to shift between the different current measurements.



1. Press A key on the alphanumeric display to access AC input in AAC RMS.



2. Press **A** key on the alphanumeric display to access AC bypass input in AAC RMS.



3. Press **A** key on the alphanumeric display to access inverter output in AAC RMS.



4. Press A key on the alphanumeric display to access load in AAC RMS.



#### **Power Frequency**

Press the **W.Hz** key on the alphanumeric display to shift between the different power frequency and load measurements.



1. Press the **W.Hz** key on the alphanumeric display to access information on the frequency in Hertz for the AC input, AC bypass input, and inverter output.

```
FREQ. INP. BYP. INV.
HZ______
```

2. Press the **W.Hz** key on the alphanumeric display to access information on the real power drawn by the load in kW for each phase.



3. Press the **W.Hz** key on the alphanumeric display to access information on the percentage of real power drawn by the load, relative to the rated output of the UPS or SSC.



4. Press the **W.Hz** key on the alphanumeric display to access information on the apparent power in KVA drawn by the load for each phase.



5. Press the **W.Hz** key on the alphanumeric display to access information on the total real power (in kW) and the apparent power (in kVA) drawn by the load.



6. Press the **W.Hz** key on the alphanumeric display to access information on the load power factor (real power divided by apparent power).



#### **Battery**

Press the **Battery** key on the alphanumeric display to shift between the different power battery measurements.



1. Press the **Battery** key on the alphanumeric display to access information on the battery voltage (VDC), the charge (+) or discharge (-) current (ADC), and the battery temperature (degrees Celsius).



2. If the AC input source is available, press the **Battery** key on the alphanumeric display to display the amount of available battery backup time (in minutes) in the event of an AC input outage.



3. If the AC input source is out of tolerance or unavailable, press the **Battery** key on the alphanumeric display to display the amount of remaining battery backup time (in minutes) for on-battery operation.



# Access System and Status Information from the Graphical User Interface

#### **Access Online Trend Information**

- 1. Click on the specific UPS (this step is only applicable to parallel systems).
- 2. Click on the **Online Trend** button.

The Online Trending screen displays voltage, current, kW and kVA information in a graphical format. It is possible to adjust:

0	200 Story MX FAW Story Town 100 Story Town Story			1	Min.	Present
9				Duratio	n	13:47:30
	ALARMS	Utility 1 Utility 2 Load Batteries	Load Volt A-B Load Volt B-C Load Volt A-C Load Amps A	=	Load Amps B Load Amps C Load KW Load KVA	=

- A. Volts, amperes, and kva/kW on the vertical scale.
- B. Time in minutes on the horizontal scale.
- 3. Click on the Load, Utility 1, Utility 2 or Batteries to see trend more information.



### **Access Monitoring Information**

### On a Single System

1. Press the parameter for which you wish to see monitoring information.



### On a Parallel System with a Centralized Static Switch

You must be on the main menu screen.

- Press either the UPS or System button. The UPS button gives access to information on Inverter, Rectifier, and Load measurements. The System button gives access to information on Load, Battery and Input measurements.
- 2. Select the parameter for which you wish to access monitoring information.



### **On an Integrated Parallel System**

You must be on the main menu screen.

1. Press either the **UPS** or **System** button. The UPS button gives access to information on Inverter, Rectifier, and Load measurements. The System button gives access to information on Load, Battery and Input measurements.

2. Select the parameter for which you wish to access monitoring information.



A. System load informations.

### **Perform a Total Power Off**

**NOTE:** Pressing the emergency power off (EPO) key disconnects the attached load. The EPO is to be used during emergency situations only (if provided), where a hazard to personnel or equipment exists. Do not use the EPO for normal shutdown of the UPS.

 Press the optional EPO key on the front panel of the UPS or the remote EPO key located in the room.

### **Uninterrupted Transfer Conditions**

To transfer the load between the UPS unit and the bypass source without interruption, the following conditions must be met:

- The inverter output and bypass input must be synchronized.
- The bypass AC input voltage must be within 10% of nominal voltage.
- The bypass AC input frequency must be within specified tolerance.

Provided that both the UPS unit and the bypass AC input sources meet these conditions, uninterrupted transfers can take place. If these conditions are not met, transfers cannot take place without interruption to the load and a forced transfer is required (see *Forced Transfers, page 38* for more information).

#### Single System Start up from Off/Maintenance Bypass Operation

**NOTE:** If the system does not include the maintenance bypass option, start-up only requires that you close the static bypass input breaker (Q4S) to supply the bypass source to the connected load.

- 1. Close the upstream circuit breaker supplying power to the static bypass input breaker (Q4S).
- Close the upstream circuit breaker supplying power to the UPS input breaker (Q1).
- 3. Close the optional maintenance bypass circuit breaker (Q3BP) if present. The load is now supplied by the bypass source.
- 4. Close the static bypass input breaker (Q4S). The static switch will come on-line, and the fans will start.
- 5. Close the UPS output breaker (Q5N) if present.
- 6. Open the maintenance bypass circuit breaker (Q3BP) if present.

- 7. Close the UPS input breaker (Q1) and verify the following (if these conditions are not present, there is a fault in the system. Open the UPS input breaker (Q1) and contact Customer Support):
  - a. The red Load not protected LED is on.
  - b. The rectifier/battery charger automatically starts.
- 8. Verify that the green LED B (rectifier/charger on) is lit.



- 9. Close the battery breaker (QF1). The batteries are now connected to the rectifier/battery charger and have started to recharge. As standard, the UPS is programmed for automatic restart, and the inverter will automatically start after the battery breaker (QF1) has been closed. If the UPS is not programmed for automatic restart, press the **Inverter on** key. The green **Load protected** LED will flash for about three seconds, indicating that the inverter is starting.
- 10. The UPS will automatically transfer the load to the UPS inverter output. The green "load protected" LED will turn on and remain on.

**NOTE:** If the transfer conditions are not satisfied (bypass AC input source is out of tolerance) a forced transfer is required.

#### Single System Shut Down from Normal to Maintenance Bypass Operation

# 

#### HAZARD OF EQUIPMENT DAMAGE

If the inverter is not synchronized with the bypass input, the procedure will result in a power interruption to the load.

Failure to follow these instructions can result in injury or equipment damage.

**NOTE:** If the inverter does not turn off after step 1, proceed to do a forced transfer. See *Forced Transfers, page 38*.

1. Stop the inverter by pressing the **Inverter off** key for three seconds. The alarm will sound.



2. On the hidden panel, silence the alarm by pressing the **Audible alarm reset** key.



- 3. Close the maintenance bypass circuit breaker (Q3BP) if available.
- Open the UPS output breaker (Q5N). The load is now supplied by the maintenance bypass source.
- 5. Open the static bypass input breaker (Q4S).
- 6. Open the battery breaker(s) (QF1).
- 7. Open the UPS input breaker (Q1).
- For complete protection, the upstream circuit breaker(s) supplying the UPS must be opened, locked, and tagged out while the UPS is being serviced. The UPS is now isolated for maintenance.

## 

#### HAZARD OF EQUIPMENT DAMAGE

If the power to Q1, Q4S, and Q3BP is supplied from the same upstream circuit breaker, this step will interrupt the power to the load.

Failure to follow these instructions can result in injury or equipment damage.

#### Parallel System Start up from Off/Maintenance Bypass Operation

**NOTE:** If the installation does not include the maintenance bypass option, start-up only requires that you close the static bypass input breaker (Q4S) to supply the bypass source to the SSC. All other functions are fully automatic.

- Close the upstream circuit breaker supplying power to the static bypass input breaker (Q4S) and close the upstream circuit breaker supplying power to the optional maintenance bypass input (if present).
- Close the upstream circuit breaker supplying power to the UPS input breaker (Q1).
- 3. Start the SSC:
  - a. Close the optional maintenance bypass circuit breaker (Q3BP) if present. The load is now supplied by the maintenance bypass source.
  - b. Close the static bypass input breaker (Q4S). The SSC will come on-line, and after about ten seconds the wrap-around circuit breaker (Q2S) will automatically close.
  - c. Close the optional system output breaker (Q5N) if present.
  - d. Open the optional maintenance bypass circuit breaker (Q3BP) if present. The SSC is now on-line, and the load is supplied by the bypass source.

- 4. Start up all UPS units in the system:
  - a. Close the UPS input breaker (Q1) and verify the following (if these conditions are not present, there is a fault in the system. Open the UPS input breaker (Q1) and contact Customer Support):
    The red Load not protected LED is on.
    The rectifier/battery charger automatically starts.
  - b. Verify that the green LED B (Rectifier/Charger on) is lit.



- c. Close the UPS output breaker (Q5N). The fans in the UPS will start.
- d. Close the battery breaker (QF1). The batteries are now connected to the rectifier/battery charger and have started to recharge. As standard, the UPS is programmed for automatic restart, and the inverter will automatically start after the battery breaker (QF1) has been closed. If the UPS is not programmed for automatic restart, press the **Inverter on** key. The green **Load protected** LED will flash for about three seconds, indicating that the inverter is starting.
- e. As soon as a sufficient number of UPS units have been started, the SSC will automatically transfer the load to the UPS unit output. On each UPS unit, the green Load protected LED will turn on and remain on. On the SSC, the green Load protected LED will turn on.
- f. As the remaining UPS units are turned on, their respective green **Load protected** LEDs will flash for three seconds, then remain on as the modules connect to the load. The load is equally shared between the UPS units.

**NOTE:** If the transfer conditions are not satisfied (bypass AC input source is out of tolerance) a forced transfer is required.

#### Parallel System Shut down from Normal to Maintenance Bypass Operation





2. On the hidden panel, silence the alarm by pressing the **Audible alarm reset** key.



- 3. Close the maintenance bypass circuit breaker (Q3BP) if available. The load is now supplied by the maintenance bypass source.
- 4. Shut down all UPS units:
  - a. Open the UPS output breaker (Q5N).
  - b. Open the battery breaker(s) (QF1).
  - c. Open the UPS input breaker (Q1).
- 5. Open the static bypass input breaker (Q4S).
- 6. For complete protection, the upstream circuit breaker(s) supplying the UPS and SSC must be opened, locked, and tagged out while the UPS is being serviced. The UPS is now isolated for maintenance.

# **A**CAUTION

#### HAZARD OF ELECTRIC SHOCK, EXPLOSION OR ARC FLASH

If the power to Q4S and Q3BP is supplied from the same upstream circuit breaker, this step will interrupt power to the load.

Failure to follow these instructions can result in injury or equipment damage.

#### Perform a Simultaneous Transfer to Static Bypass Operation

**NOTE:** This procedure is only applicable to integrated parallel systems and will transfer the load of each UPS to the bypass source.

- 1. Verify that the green Ready to transfer LED is lit.
- 2. Press and hold down the **Transfer enable** switch and turn the **Transfer switch** to the **To bypass** position.



3. Release the two switches.

#### Perform a Simultaneous Transfer to Normal Operation

**NOTE:** This procedure is only applicable to integrated parallel systems and will transfer the load of each UPS to the conditioned source.

1. Verify that the green Ready to transfer LED is lit.

2. Press and hold down the **Transfer enable** switch and turn the **Transfer switch** to the **To UPS** position.



3. Release the two switches.

#### Start up of one UPS Unit in a Parallel System

- 1. Close the UPS input breaker (Q1) and verify the following (if these conditions are not present, there is a fault in the system. Open the UPS input breaker (Q1) and contact Customer Support):
  - a. The red Load not protected LED is on.
  - b. The rectifier/battery charger automatically starts.
- 2. Verify that the green LED B (rectifier/charger on) is lit.



- 3. Close the UPS output breaker (Q5N). The fans in the UPS will start.
- 4. Close the battery breaker (QF1). The batteries are now connected to the rectifier/battery charger and have started to recharge. As standard, the UPS is programmed for automatic restart, and the inverter will automatically start after the battery breaker (QF1) has been closed. If the UPS is not programmed for automatic restart, press the **Inverter on** key. The green **Load protected** LED will flash for about three seconds, indicating that the inverter is starting.
- 5. As soon as a sufficient number of UPS units have been started, the SSC will automatically transfer the load to the UPS unit output. On each UPS unit, the green Load protected LED will turn on and remain on. On the SSC, the green Load protected LED will turn on.

**NOTE:** If the transfer conditions are not satisfied (bypass AC input source is out of tolerance), a forced transfer is required. See *Forced Transfers, page 38*.

#### Shut down one UPS Unit in a Parallel System

# 

#### HAZARD OF EQUIPMENT DAMAGE

Before isolating an individual UPS unit, ensure that the remaining UPS units can support the load. When one UPS unit is shut down, it may cause an overload or current-limiting condition if the remaining units are unable to fully support the connected load. The remaining UPS units may shut down immediately or after a certain time (depending on the load level), and the load may be transferred to the bypass source.

Failure to follow these instructions can result in injury or equipment damage.

1. Stop the inverter by pressing the **Inverter off** key for three seconds. The alarm will sound.



2. On the hidden panel, silence the alarm by pressing the **Audible alarm reset** key.

– If the transfer conditions are not satisfied (bypass out of tolerance), a forced transfer will be required. See *Forced Transfers, page 38*.



- 3. Open the UPS output breaker (Q5N).
- 4. Open the battery breaker(s) (QF1).
- 5. Open the UPS input breaker (Q1).
- 6. For complete protection, the upstream circuit breaker supplying the UPS unit must be opened, locked, and tagged while the UPS is being serviced. The UPS unit is now isolated for maintenance.



HAZARD OF ELECTRIC SHOCK, EXPLOSION OR ARC FLASH

Power will still be present on one side of Q5N, fed back from the SSC.

Failure to follow these instructions will result in death or serious injury.

#### **Forced Transfers**

#### Forced Transfer from Normal to Static Bypass Operation

**NOTE:** Forced transfers require a power interruption to the load of 0.8 seconds. Ensure that the connected load can tolerate a brief outage before initiating a forced transfer.

1. On the hidden panel, hold down the **Security** key while pressing the **Forced shutdown** key (inverter to bypass).

The load will be disconnected for 0,8 seconds; then the load will be connected to the bypass source.



# Forced Transfer from Static Bypass Operation to Normal Operation

**NOTE:** Forced transfers require a power interruption to the load of 0.8 seconds. Ensure that the connected load can tolerate a brief outage before initiating a forced transfer. 1. Press the **Inverter on** key on the front panel. The inverter will start but will not yet couple to the load.



2. On the hidden panel, hold down the **Security** key while pressing the **Forced transfer** (bypass to inverter) key. The load will be disconnected for 0,8 seconds, then connected to the inverter.



# Maintenance

### **Preventive Maintenance**

We recommend that preventive maintenance of the EPS 7000 and EPS 8000 Systems is performed twice a year. Your installation and site may require additional preventive maintenance to ensure optimal performance.

### **A**DANGER

HAZARD OF ELECTRIC SHOCK, EXPLOSION OR ARC FLASH

Only qualified personnel must perform preventive maintenance.

Failure to follow these instructions will result in death or serious injury.

### **Parts Replacement**

There are no user-replaceable parts in the EPS 7000 and EPS 8000 Systems.

Three levels of replacement parts are available for the EPS 7000 and EPS 8000 Systems.

Level	Description
A	This level of replacement parts consists of consumable parts, specifically fuses and air filters. It is recommended to have these parts on hand during installation of the UPS system, including initial start-up.
В	This level of replacement parts is recommended when the user can tolerate short-duration UPS down-time to obtain replacement parts in the event of a major UPS failure. This level of replacement parts consists of consumable parts, special fuses, air filters, an inverter leg, and the most critical circuit board assemblies.
С	This level of replacement parts is recommended when the user can tolerate only a minimum of down-time in the event of a major UPS failure. This level of replacement parts consists of consumable parts, special fuses, air filters, an inverter leg, and a complete set of circuit board assemblies.

Having replacement parts on hand will prevent any delays (due to time involved in obtaining spare parts) during critical periods such as system start-up.

Any parts used during start-up will be replaced by Schneider Electric at no charge. Contact Customer Support for specific recommendations.

# Troubleshooting

# **Audible Alarms**

The following alarm conditions activate the audible alarm:

- Load transferred to bypass.
- Load supplied via battery.
- · Operating problem.

During minor alarm conditions, the alarm sounds at a slow rate and a low sound level. When the battery approaches a low-voltage shutdown level, the alarm sounds louder and at an increased level. If the inverter shuts down, the alarm is loud and continuous.

#### Silence the Alarm

- 1. Open the cover plate to get access to the hidden panel.
- 2. Press the Audible alarm reset key.



### Status and Alarm Messages on the User Interface

When an alarm condition is present, the display will present a general alarm message. To determine the cause of the alarm, view the list of current alarms.

#### **View List of Current and Stored Alarms**

1. Press the **Alarm** key repeatedly to scroll through the list of alarms. If a blinking (!) appears in the display, press the **Alarm** key again to scroll through additional information.



#### **Reset the Alarm List**

1. Press the Clear faults key on the hidden panel.



### List of Alarm Messages

#### **General Alarms**

LOW LEVEL ALARM UPS OK !	A problem requiring action has occurred. The load is still supplied by the inverter. The problem is listed in the secondary alarm message, as indicated by the flashing (!). Press the alarm key to view the message.
UPS INPUT FAILURE LOAD ON BATTERY !	The AC input has failed or is outside of tolerance, and power to the inverter is being supplied by the battery system. The load is still supplied by the inverter.
REMAINING BAT. TIME MN %KW LOAD =	This message is automatically displayed every five seconds when the UPS is on battery. It alternates with the previous message. The message provides an estimate of the available remaining runtime, based on the percentage of full rated load being supplied, the type of battery, the battery temperature, and the battery age.
UPS LOW BATTERY SHUTDOWN IMMINENT!	The batteries have reached the "low battery shutdown" warning level. Prepare the load for shutdown. This message appears when there are only a few minutes of battery back-up time remaining.
UPS ALARM CALL SERVICE !	Indicates that a major fault has occurred in the UPS. The problem is listed in the secondary alarm message, as indicated by the flashing (!). Press the alarm key to view the message.

#### **Secondary Alarms**

EMERGENCY SHUT DOWN REPO ON !	The UPS has been shut down because a remote emergency power off (REPO) has been pressed and is still closed.
LOAD ON BYPASS !	The load has been transferred to AC bypass source. The load is no longer protected.
BYPASS PROBLEM CHECK FREQUENCY !	The AC bypass source is out of frequency tolerance. The inverter has switched to free-running mode. Transfer of the load from the inverter output to the AC bypass source requires an interruption to the load.
BYPASS PROBLEM CHECK VOLTAGE !	The AC bypass source is out of voltage tolerance. The inverter has switched to free-running mode. Transfer of the load from the inverter output to the AC bypass source requires an interruption to the load.
INDEPENDENT INVERTER FREQ. COMMAND ON !	The inverter has been set to free-running mode. The inverter is not synchronized with the AC bypass source. Transfer of the load from the inverter output to the AC bypass source requires an interruption to the load.
BYPASS TRANSFER LOCKOUT COMMAND ON !	The UPS has been set not to transfer from the inverter to the AC bypass source. In the event of an inverter shutdown, the load will be disconnected.
BATTERY CABINET OVERTEMP. !	The ambient temperature of the battery is out of tolerance.
UPS INPUT PROBLEM CHECK FREQUENCY !	The AC input source frequency is out of tolerance. The rectifier/battery charger has shut down, and the inverter is supplied from the batteries.
UPS INPUT PROBLEM CHECK VOLTAGE !	The AC input source voltage is out of tolerance. The rectifier/battery charger has shut down, and the inverter is supplied from the batteries.
CHARGER SHUTDOWN COMMAND ON !	The rectifier/battery charger has been instructed to shut down, for example during progressive (stepped) transfer to a motor-generator set.
INPUT KVA LIMITED COMMAND ON !	The rectifier/battery charger has been instructed to limit the power drawn from the AC input source. The condition occurs when the load is being supplied by an

	undersized motor-generator set; the battery source is called upon to make up the difference.		
BATTERY CURRENT LIMIT COMMAND ON !	The rectifier/battery charger has been instructed to limit the charge current to the battery. Normal charge current to the battery will be supplied when the command is released. The condition occurs when the load is being supplied by an undersized motor-generator set.		
QF1 BATTERY BREAKER OPEN	The battery breaker (QF1) has been opened or has tripped. The load is no longer protected since battery power is unavailable.		
LOW BATTERY!	The inverter has shut down due to depletion of the batteries' stored energy.		
CHARGER OFF !	The rectifier/battery charger has shut down.		
CHARGER FAULT CALL SERVICE !	There is a fault in the rectifier/battery charger, and service is required.		
Q1 UPS INPUT CB OPEN !	The input isolation circuit breaker is open or has tripped. It must be closed for rectifier/battery charger start-up.		
INVERTER OVERLOAD CHECK P.F. AND KW	The inverter is in an overload condition, usually due to excessive real power (kW) being drawn by the load. The flashing "kW" indicates that you must check the load real power. The inverter will keep supplying the load for a certain amount of time depending on the overload level.		
INVERTER FAULT CALL SERVICE !	There is a fault in the inverter, and service is required.		
INVERTER SHUTDOWN OVERLOAD > I MAX!	An overload condition greater than 1.5 times the full power rating of the inverter has occurred, and the inverter has shut down.		
INVERTER SHUTDOWN THERMAL OVERLOAD A	An overload condition below 1.5 times the full power rating of the inverter has occurred, and the inverter has shut down. The flashing "A" indicates that you should check the load current.		
I LOAD > IN CHECK LOAD A	The load power being drawn is greater that the UPS full load rating. The flashing "A" indicates that you must check the load current. The inverter or the static switch will keep supplying the load for a certain amount of time depending on the overload level.		
TRANSFER FAULT CALL SERVICE !	A fault has occurred that affects the transfer of the load between the inverter and the bypass source. Service is required.		
PH OUT OF TOLERANCE!	There is an out of tolerance condition between the inverter and the AC bypass source. Transfer of the load between the inverter and AC bypass source will result in an interruption of the load power.		
Q4S BYPASS SWITCH OPEN !	The static bypass input breaker (Q4S) is open. Transfer of the load from the inverter to the AC bypass source is not possible.		
Q5N UPS OUTPUT ISOL. SWITCH OPEN !	The optional UPS/system output breaker (Q5N) is open. The load is not supplied unless the maintenance bypass circuit breaker Q3BP is closed.		
Q3BP MAINT. BYPASS SWITCH CLOSED	The optional maintenance bypass circuit breaker (Q3BP) is closed. The system is set to maintenance bypass, and the load is supplied by the AC bypass source.		
STATIC SWITCH O.L. EMERGENCY OFF !	The static switch has shut down following an overload condition, and the load has been disconnected.		
DISPLAY NUMBER 1 UNAVAILABLE	The alphanumeric display is not operating properly. The status of the UPS is still correctly indicated by the LEDs of the visible panel and the hidden panel.		
HARMONIC FILTER FUSE FAILED	The fuse(s) protecting the input harmonic filter has opened, and service is required. The status of the UPS is still correctly indicated by the LEDs of the visible panel. The load is still supported.		
BATTERY CHARGING !	The batteries are being recharged.		
INDEPENDENT INVERTER FREQUENCY !	The inverter is operating in free-running mode, and is no longer synchronized with the AC bypass source. The inverter frequency is stable and within 0.1 Hz, but transfer of the load to the AC bypass source is not possible without an interruption of power to the load.		
NUMBER OF MODULES READY INSUFFICIENT !	The load cannot be transferred from the AC bypass source to the UPS modules as an insufficient number of UPS modules have been started up.		
UPS TRANSFER LOCKOUT !	<ul> <li>The load cannot be transferred from the inverter to the AC bypass source without interruption of power to the load for one of the following reasons:</li> <li>The conditions for transfer are not met.</li> <li>The inverter is operating in free-running mode.</li> <li>The inverter is in current limit.</li> </ul>		
	<ul><li>The UPS has been commanded not to transfer without interruption.</li><li>There is an internal fault.</li></ul>		

FAN FAILURE CALL SERVICE !	A fan has failed, and service is required. The rectifier/battery charger fans and inverter fans are redundant, so the load is still supported.
AUXILIARY CABINET FAULT CALL SERVICE !	There is a fault in an auxiliary cabinet, and service is required.
CALL SERVICE FOR BATTERY PM !	The battery has reached its end-of-life (based in rated lifetime and the condition of use).
MODULE NUMBER X UNAVAILABLE	The core controller of the selected module (UPS or SSC) is not sending data to the alphanumeric display. The module status is still correctly indicated by the LEDs of the visible and hidden panel.
MODULE NUMBER X FAULT	The core controller of the selected module (UPS or SSC) is sending invalid data to the alphanumeric display. The module status is still correctly indicated by the LEDs of the visible and hidden panel.
DISPLAY NUMBER X UNAVAILABLE	The alphanumeric display is not operating properly. The status of the UPS module or SSC is correctly indicated by the LEDs of the visible and hidden panel.

### Status and Alarm Messages on the Graphical User Interface

#### Set the Alarm Delay

**NOTE:** You must have entered the identification setup screen to continue.

The example below shows the setup of Alarm delay for the single module screen. For Parallel systems, you must be on the System configuration screen.

Alarm delay sets the amount of time (in seconds) before an active alarm will be logged.

- Identification Setup Software Version Show CB's UPS Name UPS 1 UPS 1 Load Q4S Q4S and Q' Common fe er Input CB Q1 Q5N Change Q4S Q3BP ut Breaker Q5N ss Breaker Q3BP П tery Breaker QF1 Input 1 Utility 1 Input 2 Utility 2 10 0 Input BP Maint A B 6000 625 or 800 kVA 1000 / 1100 kVA Show legend Π 8000 or 7000
- 1. Slide the **Cursor** to the needed value (in seconds).

- A. Sets the amount of time (in seconds) before an inactive logged alarm will return to normal.
- B. Sets the amount of time (in seconds) before a communication delay is logged as faulted.

### **View Active Alarms and Events**

1. On the Main Menu screen, click the **ALARMS** button.



2. The ALARM/EVENT Present screen shows the following information:



- A. Selected UPS
- B. Unacknowledged alarms
- C. Acknowledged alarms

#### **View Historical Alarms**

- 1. On the ALARM/EVENT Present screen, press the History Alarms button
- 2. Historical alarms which have returned to normal will be shown in blue.



A. Alarm returned to normal

#### Acknowledge All Alarms

You must be in the ALARM/EVENT Present screen

1. On the ALARM/EVENT Present screen, press the **Ack all alarms** button to acknowledge all active alarms.

UPS 1           Somm           Active Alarms = 8           Unack Alarms = 6           Is-Acck All Alarms           True           To::46:00           Ubas           History Alarms		ALARM/EVENT Present Non- Born Sereen automatically open when unacknoledged alarm happens				
ActiveTime	Message		Norm Time	Ack Time	alarm/event	Comment
10/24/2003 07:29:34:	Battery CB Open				event	
10/24/2003 07:29:34	Rectifier/charger off				event	
10/24/2003 07:29:34	Input CB Open				event	
10/24/2003 07:29:34	<ul> <li>UPS out of Sync with</li> </ul>	h Bypass			alarm	
10/24/2003 07:33:28	Bypass Input Circuit	Breaker Open			event	
10/24/2003 07:33:28	10/24/2003 07:33:28 Inverter Output CB 0				event	
10/24/2003 07:29:34	Load Not Protected				alarm	
10/24/2003 07:30:14	Communication Fau	t			alarm	

#### **Clear Alarm Log**

You need to enter the password to perform this action.

- 1. On the ALARM/EVENT History screen, press the Clear log button.
- 2. Enter the password in the **Password** field.
- 3. Press the Enter button.
- 4. Press the Clear log button.



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